This infographic takes you behind the scenes of KC Metro HMIS to provide a summary of 2019 beyond HUD, other grantors and agency reporting.

### Shelter Projects

#### Project Enrollments

- **Permanent Supportive Housing**: 23 enrollments
- **Emergency Shelter**: 151 enrollments
- **Transitional Housing**: 59 enrollments
- **Rapid Re-Housing**: 202 enrollments

#### Number of Projects

- **Rapid Re-Housing**: 8 projects
- **Transitional Housing**: 6 projects
- **Emergency Shelter**: 4 projects
- **Permanent Supportive Housing**: 3 projects

### Service Only Projects

- **21.1K** project enrollments served through **33** projects

### Youth Only Projects

- **18** youths served
- **2** youth transitional housing projects

### Homeless Outreach

- **86** project enrollments
- **1** mental health outreach project
**HMIS Users**

<table>
<thead>
<tr>
<th>Total HMIS users</th>
<th>New users added</th>
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<tbody>
<tr>
<td>114</td>
<td>35</td>
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All HMIS users are required to take training and sign a *System Confidentiality and Use Agreement*.

**HMIS Administration and Special Projects**

- Implemented HUDs latest data standards.
- Awarded $150K (2 years) HMIS capacity-building NOFA.
- Established new agency setup process.
- Established new project request form and process.
- Performed data management clean-up, which resulted in a 50 percent reduction in overall enrollments.
- 12 maintenance releases of HMIS software.
- Hosted four user committee meetings.
- Nutmeg helpdesk support started mid-October.
- Secured approval of new HUD grants for both MO-604 and KS-505 and from MHDC to support the HMIS system.
- Negotiated a reduced license fee from Caseworthy for the system’s use.
- Completed proposal to MO-604 in response to RFP for lead agency.
- Drafted Transition Plan for MO-604 to become their own lead agency.
Support Tickets

- Peaks in support mirror deadlines for year-/grant-end reporting needs.
- Typical support requests include:
  - Duplicate client records.
  - General data clean-up (removing, editing, correcting issues with enrollments).
  - Reporting issues.
  - Program related (new program setup, updates, edit/add services).

*does not include support requests by phone
**User Training**

- 35 users attended privacy and security webinars.
- 6 users attended Caseworthy overview webinars.
- 19 total webinars scheduled (privacy and security, Caseworthy overview).
- 13 on-site agency trainings were held.

**Training available on kcmetrohmis.org**

- 5 video trainings.
- 4 training presentations.
- 32 quick reference guides.

* on demand

**Agency HMIS Monitoring**

Agency monitoring is an opportunity for us to work one-on-one with agencies to assess HMIS data quality and identify support needs.

**Agencies monitored in 2019**

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