This infographic takes you behind the scenes of KC Metro HMIS to provide a summary of 2019 beyond HUD, other grantors and agency reporting.

Shelter Projects

2019 Project Enrollments

- Rapid Re-Housing: 1936
- Permanent Supportive Housing: 1855
- Transitional Housing: 1117
- Emergency Shelter: 1505
- Safe Haven: 42
- Permanent Housing: 171

Number of Projects

- Permanent Housing: 1
- Safe Haven: 1
- Emergency Shelter: 15
- Transitional Housing: 29
- Permanent Supportive Housing: 36
- Rapid Re-Housing: 42
Rapid Re-housing
- 544 project enrollments served through 4 projects

Homeless Prevention
- 452 project enrollments served through 14 projects

Homeless Outreach
- 931 project enrollments
- 9 mental health outreach project

Supportive Services for Veteran Families (SSVF) Projects
- Rapid Re-housing
  - 544 project enrollments served through 4 projects
- Homeless Prevention
  - 213 project enrollments served through 4 projects

Youth Projects
- Transitional Housing: 78 enrollments
- Services Only Program: 1 enrollment
- Rapid Re-Housing: 65 enrollments
- Homeless Outreach: 316 enrollments
- Emergency Shelter: 236 enrollments
- Number of Projects:
  - Emergency Shelter: 2
  - Homeless Outreach: 3
  - Rapid Re-Housing: 3
  - Services Only Program: 1
  - Transitional Housing: 5
HMIS Users

364
Total HMIS users

107
New users added

All HMIS users are required to take training and sign a System Confidentiality and Use Agreement.

HMIS Administration and Special Projects

• Implemented HUDs latest data standards.
• Awarded $150K (2 years) HMIS capacity-building NOFA.
• Established new agency setup process.
• Established new project request form and process.
• Performed data management clean-up, which resulted in a 50 percent reduction in overall enrollments.
• 12 maintenance releases of HMIS software.
• Hosted four user committee meetings.
• Nutmeg helpdesk support started mid-October.
• Secured approval of new HUD grants for both MO-604 and KS-505 and from MHDC to support the HMIS system.
• Negotiated a reduced license fee from Caseworthy for the system’s use.
• Completed proposal to MO-604 in response to RFP for lead agency.
• Drafted Transition Plan for MO-604 to become their own lead agency.
**Support Tickets**

- Peaks in support mirror deadlines for year-/grant-end reporting needs.
- Typical support requests include:
  - Duplicate client records.
  - General data clean-up (removing, editing, correcting issues with enrollments).
  - Reporting issues.
  - Program related (new program setup, updates, edit/add services).

* does not include support requests by phone
**User Training**

- 107 users attended privacy and security webinars.
- 17 users attended Caseworthy overview webinars.
- 19 total webinars scheduled (privacy and security, Caseworthy overview).
- 13 on-site agency trainings were held.

**Training available on kcmetrohmis.org**

- 5 video trainings.
- 4 training presentations.
- 32 quick reference guides

* on demand

**Agency HMIS Monitoring**

Agency monitoring is an opportunity for us to work one-on-one with agencies to assess HMIS data quality and identify support needs.

**Agencies monitored in 2019**

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