KC Metro HMIS

Homelessness Management Information System
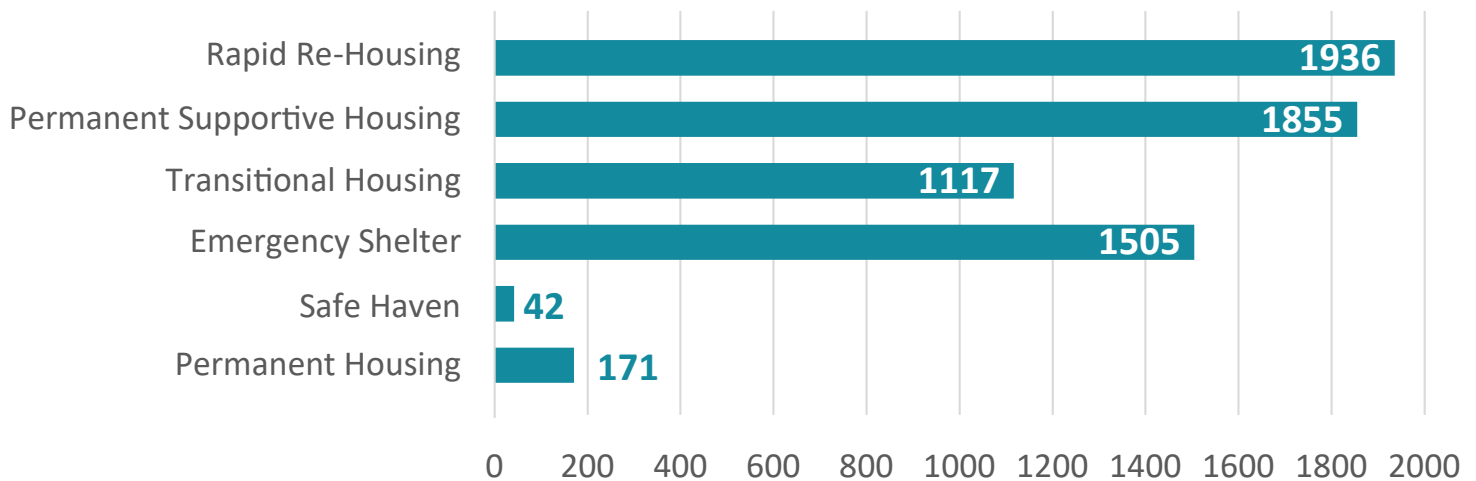
2019 Summary Information
for MO-604

This infographic takes you behind the scenes of KC Metro HMIS to provide a summary of 2019 beyond HUD, other grantors and agency reporting.

Shelter Projects

2019 Project Enrollments

Project	Enrollments
Rapid Re-Housing	1936
Permanent Supportive Housing	1855
Transitional Housing	1117
Emergency Shelter	1505
Safe Haven	42
Permanent Housing	171

(x-axis: 0 200 400 600 800 1000 1200 1400 1600 1800 2000)

Number of Projects

Permanent Housing	Safe Haven	Emergency Shelter	Transitional Housing	Permanent Supportive Housing	Rapid Re-Housing
1	1	15	29	36	42

Non-shelter Projects

Services only and other
31.1K
project enrollments served through
66
projects

Homeless Prevention
452
project enrollments served through
14
projects

Homeless Outreach
931
project enrollments
9
mental health outreach project

Supportive Services for Veteran Families (SSVF) Projects

Rapid Re-housing
544
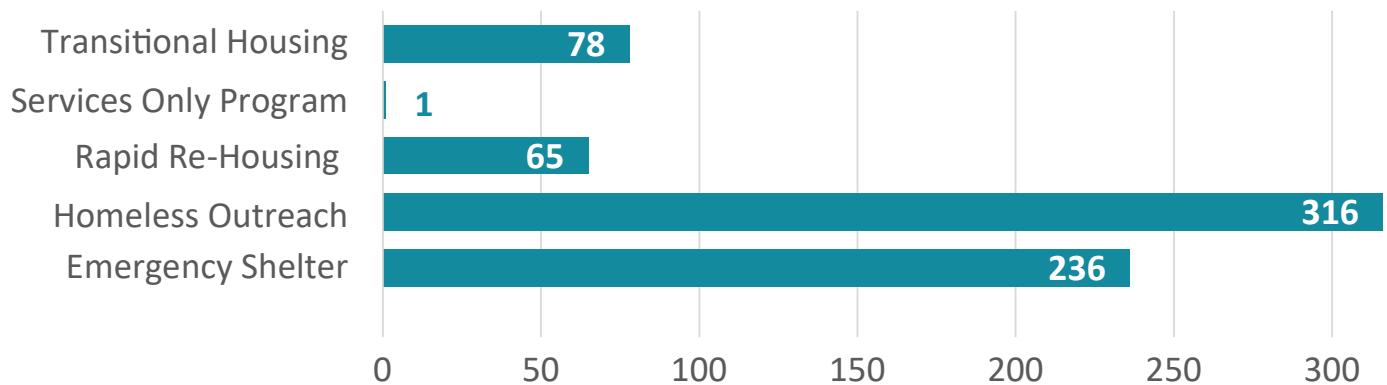project enrollments served through
4
projects

Homeless Prevention
213
project enrollments served through
4
projects

Youth Projects

Number of Project Enrollments

Category	Enrollments
Transitional Housing	78
Services Only Program	1
Rapid Re-Housing	65
Homeless Outreach	316
Emergency Shelter	236

(x-axis: 0, 50, 100, 150, 200, 250, 300)

Number of Projects

Emergency Shelter	Homeless Outreach	Rapid Re-Housing	Services Only Program	Transitional Housing
2	3	3	1	5

HMIS Users

364
Total HMIS users

107
New users added

All HMIS users are required to take training
and sign a *System Confidentiality and Use Agreement.*

HMIS Administration and Special Projects

- Implemented HUDs latest data standards.
- Awarded $150K (2 years) HMIS capacity-building NOFA.
- Established new agency setup process.
- Established new project request form and process.
- Performed data management clean-up, which resulted in a 50 percent reduction in overall enrollments.
- 12 maintenance releases of HMIS software.
- Hosted four user committee meetings.
- Nutmeg helpdesk support started mid-October.
- Secured approval of new HUD grants for both MO-604 and KS-505 and from MHDC to support the HMIS system.
- Negotiated a reduced license fee from Caseworthy for the system's use.
- Completed proposal to MO-604 in response to RFP for lead agency.
- Drafted Transition Plan for MO-604 to become their own lead agency.

User Support

MO-604 Support Tickets*

67

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

——— # Support TIckets   ——— Average Support Tickets per Month
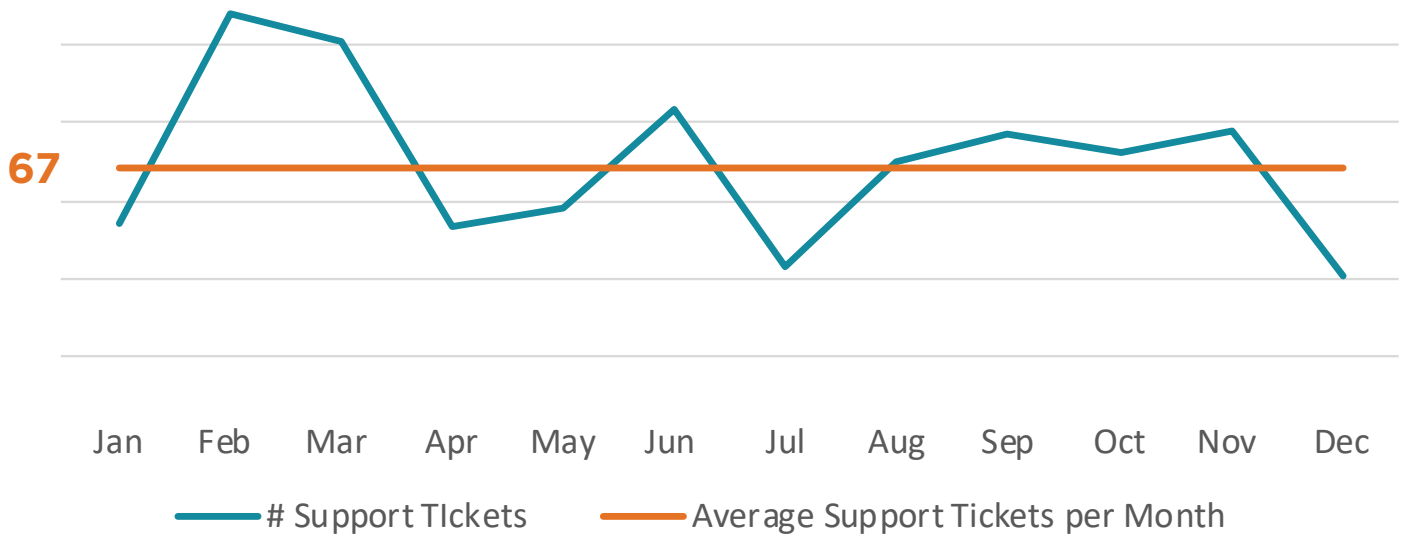
* does not include support requests by phone

Support Tickets

- Peaks in support mirror deadlines for year-/grant-end reporting needs.
- Typical support requests include:
  - Duplicate client records.
  - General data clean-up (removing, editing, correcting issues with enrollments).
  - Reporting issues.
  - Program related (new program setup, updates, edit/add services).

User Training

107 users attended privacy and security webinars.

17 users attended Caseworthy overview webinars.

19 total webinars scheduled (privacy and security, Caseworthy overview).

13 on-site agency trainings were held.

Training available on kcmetrohmis.org*

5 video trainings.

4 training presentations.

32 quick reference guides

* on demand

Agency HMIS Monitoring

Agency monitoring is an opportunity for us to work one-on-one with agencies to assess HMIS data quality and identify support needs.

Agencies monitored in 2019

13